Access to Experts

Sandy Uwimana
Director of Customer Success
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Sandy Uwimana is the Director of Customer Success at Buoy Health, a Boston-based digital health company that uses AI to help consumers self-diagnose and navigate to appropriate care. Sandy is responsible for leading Buoy’s Customer Success strategy across its product portfolio to ensure customers recognize the full value of partnering together to drive down costs and improve quality of care for all. Prior to joining Buoy, Sandy worked at athenahealth, the nation’s largest SaaS provider of business services for medical groups and health systems.

During her time at athenahealth, Sandy led a team of Product consultants focused on helping athenahealth’s largest and most complex clients use the technology most effectively and recognize the value of the platform. Sandy holds a Bachelor of Arts degree in History of Science with a focus on the intersection of Medicine and Society from Harvard University.