Global Leadership Forecast

Rethinking Leadership Potential: Making the Most of High-Potential Talent December 2018









Rethinking Leadership Potential: Making the Most of High-Potential Talent

CoAuthors:



Rebecca L. Ray, Ph.D. Executive Vice President Human Capital The Conference Board @RebeccaLeaRay



Evan F. Sinar, Ph.D. Chief Scientist & VP DDI @EvanSinar

Insights from today's webcast

- Identify the practices that matter most (and least) for boosting success rates for high-potential leaders.
- Learn how to leverage the critical power of diversity and inclusion when identifying high-potential talent.
- Avoid dangerous and costly mismatches between what highpotential leaders want and what they get to develop themselves as leaders.







Earn Credits

- Stay online for the entire webcast
- Credit available for participation in the <u>live</u> webcast only

HRCI

√ Type your full name, email address, and specify "HRCI" in the space provided

SHRM

✓ Type your full name, email address, and <u>specify "SHRM</u>" in the space provided

CCE Resource Development Coaching Credits (ICF)

✓ Type your full name, email address, and specify "CCE" in the space provided.

CPE (NASBA)

- ✓ Type your full name, email address, and specify "CPE" in the space provided
- ✓ Click 'ok' for 3 popups that occur during the program

















Global + Diverse Research



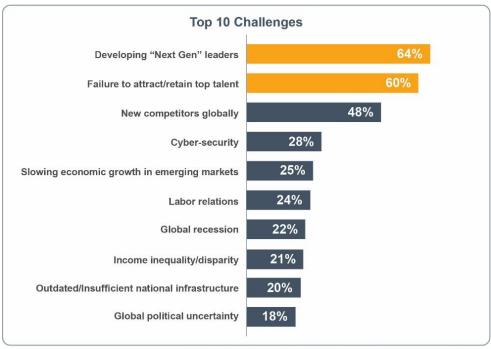






For CEOs, It's Still About Developing Leaders

Strategy is Nothing Without Effective Leaders to Execute

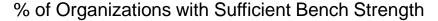


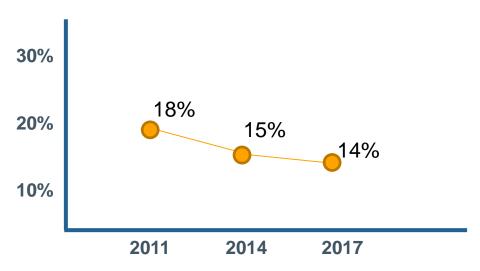
© Development Dimensions International, Inc., The Conference Board Inc., EYGM Limited, 2018. All rights reserved.











Over the last decade, while investments in leadership development have been steadily increasing, the rate of leadership readiness has been steadily decreasing.









The Potential Pool Swells to a Lake











© Development Dimensions International, Inc., The Conference Board Inc., EYGM Limited, 2018. All rights reserved.

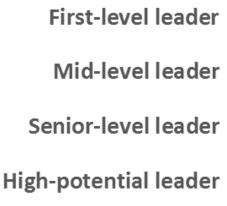


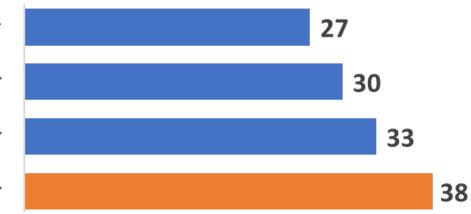




High Investments in High Potentials: Per Leader, Per Year Investments in Hours and Dollars







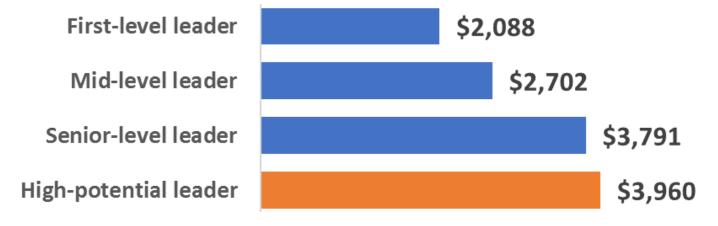






High Investments in High Potentials: Per Leader, Per Year Investments in Hours and Dollars











With Critical Positions Unfillable, The Risk is Real



- >Only 43% of Critical Positions Can be Immediately Filled by Internal Candidates
- > Down from 46% 3 Years Ago

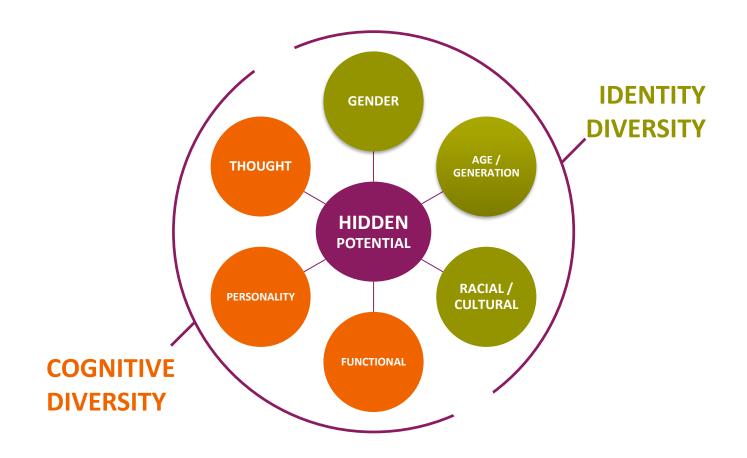
© Development Dimensions International, Inc., The Conference Board Inc., EYGM Limited, 2018. All rights reserved.







Hidden Potential Takes Many Forms

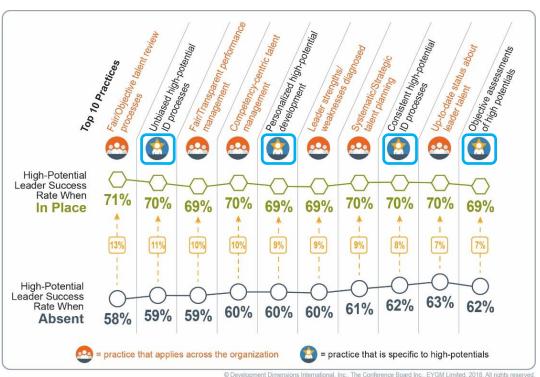








Why Broader Is Better



4 Practices Specific to Managing High-Potentials

- **Unbiased HiPo identification**
- **Personalized HiPo** development
- Consistent HiPo identification
- **Objective assessments of** HiPo capabilities, readiness

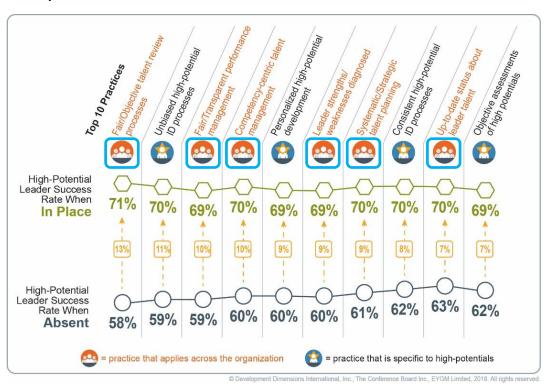








Why Broader Is Better



6 Practices Spanning All Leaders

- 1. Fair/objective talent review
- 2. Fair/transparent performance management
- 3. Competency-centric talent management
- 4. Leader strengths/ weaknesses diagnosed
- 5. Systematic/strategic talent planning
- 6. Up-to-date talent status







Where to Start

- ➤ Broaden the potential pool it's financially irresponsible to limit this view to the top level
- Target gender diversity, not just numbers in hi-po pools
- Don't invite more without building data-driven objectivity and transparency
- Use scalable tools for diagnosis deeper into the pipeline













How to Excel + Differentiate

- Prioritize hours over dollars: hours spent on hi-po development have a stronger link to outcomes than money
- Prioritize immersive, personalized learning to boost hi-po success rates
- Strengthen your analytics backbone: hi-po success rates rise accordingly
- Track return on the potential investment few currently do







Making the Most of High-Potential Talent

Avoiding a Mismatch Between What They Want and Get



 Mismatch Between Leadership Development Learning and What High-Potential Leaders Desire

© Development Dimensions International, Inc., The Conference Board Inc., EYGM Limited, 2018. All rights reserved.







Making the Most of High-Potential Talent

Avoiding a Mismatch Between What They Want and Get











Making the Most of High-Potential Talent



- Consistently identify hi-pos via clear criteria for competencies and expectations
- Monitor hi-po reactions to confirm development programs to meet learners' needs
- Evaluate selection and promotion processes for bias and consistency



How to Excel + Differentiate

- Give hi-pos the tailored learning experiences they crave: external coaching, short-term and special projects, and rotational placements
- Provide simulations of major events or decisions to practice reacting to realistic scenarios







The Bottom Line

Hi-Po Programs are not having the desired impact.

High Potential Programs **remain relevant** but companies need to address the barriers to success.



Businesses and demands on leaders have changed—but our approach to potential hasn't

Given the new business landscape High Potential Pools are **no longer sufficient**. Companies need to adopt approaches that unleash leadership potential right across the organization.

Enhance Approach



Expand Approach







The Payoffs



Less effective when focus is on replacements for senior leader and executive roles

More effective when focus is on the full pipeline—from front line to executive

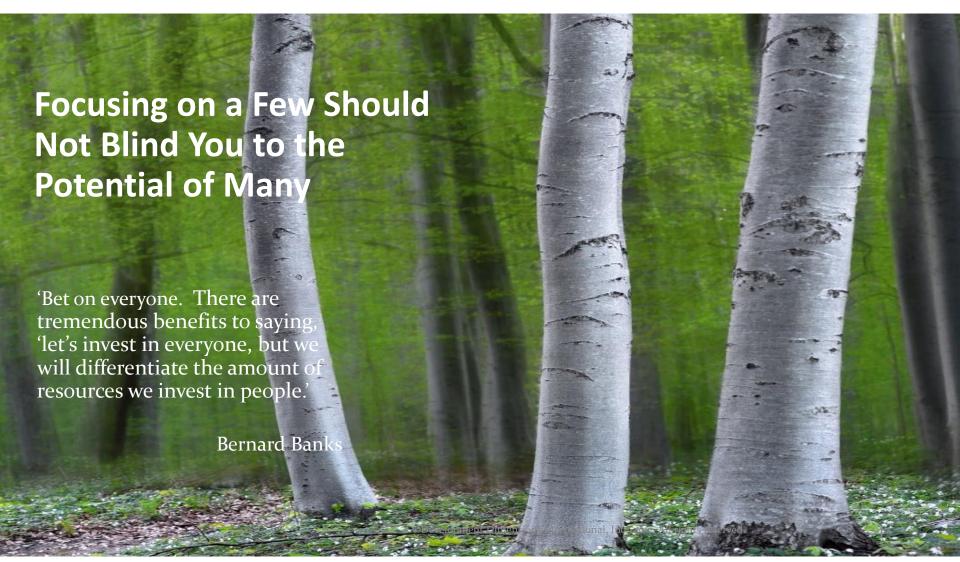
4.2x

\$













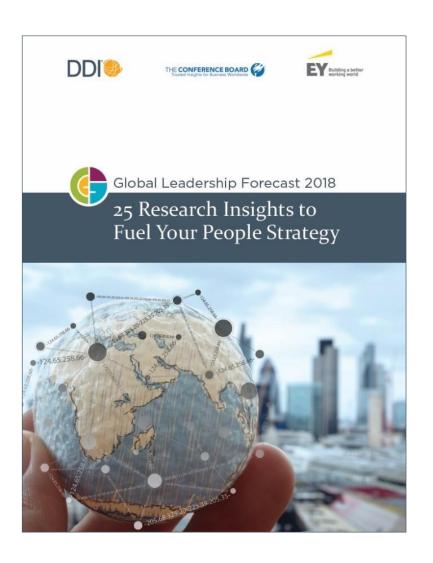












Questions







Our Next Global Leadership Forecast webcast: Digital-Era Leadership

January 8, 2019, 10AM EST

Click <u>here</u> to register for this webcast or <u>here</u> to register for the entire series.

Speaker



Joe Dettmann, Ph.D.
Partner/Principal,
People Advisory
Services *Ernst & Young, LLP*

Hosted By:



Amanda Popiela
Researcher, Human Capital

The Conference Board







Use code KN1 for a \$500 discount on Upcoming Conferences

16th Annual

Executive Coaching CONFERENCE

Scaling a Coaching Mindset for Organizational Impact

March 26 – 27, 2019 Westin New York at Times Square New York, NY

For more information and to register: www.conferenceboard.org/execcoaching



To learn more about or register for any of these conferences, visit our website at www.conferenceboard.org/events







Use code KN1 for a \$500 discount on Upcoming Conferences

- 19th Annual Talent Management Conference March 05 - 06, 2019 (New York, NY)
- 16th Annual Executive Coaching Conference March 26 - 27, 2018
- 25th Annual Leadership Development Conference April 09 - 10, 2019 (New York, NY) June 06 - 07, 2019 (San Diego, CA)
- 15th Annual Women's Leadership Conference April 30 - May 01, 2019 (New York, NY)
- 23rd Annual Diversity and Inclusion Conference June 04 - 05, 2019 (Brooklyn, NY)

To learn more about or register for any of these conferences, visit our website at www.conferenceboard.org/events



Feedback? Suggestions? How Can We Help You?

Thanks for being with us; be sure to tell your colleagues about next month's webcast

Do you have suggestions for future topics? Please feel free to contact Rebecca Ray at: Rebecca.Ray@conference-board.org

And remember to Sign up for 2019 Email Reminders







Global Leadership Forecast

Rethinking Leadership Potential: Making the Most of High-Potential Talent December 2018







