#### **Global Leadership Forecast**

Financial Services: Leadership Challenges and Opportunities May 2019









### Insights from today's webcast

- Hear about what's top of mind for C-Level leaders across financial services organizations
- Learn about the key leadership readiness behaviors needed to drive your business strategy and how financial services stack-up
- Gain an understanding of what financial services organizations are doing to address these leadership readiness challenges



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- Stay online for the entire webcast
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## Financial Services: Leadership Challenges and Opportunities

#### Presented by:



Liz Collins, M.S. Senior Manager, People Advisory Services EY



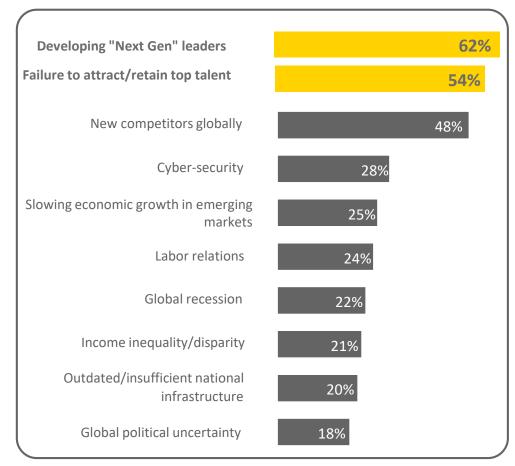
Amy Lui Abel, Ph.D. Managing Director, Human Capital The Conference Board

#### **Global Leadership Forecast 2018 at a Glance**





#### **Business Imperatives Coming From the Top**



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1/3 of Financial Services C-suite leaders believe that they have the right leadership talent to execute their business strategy

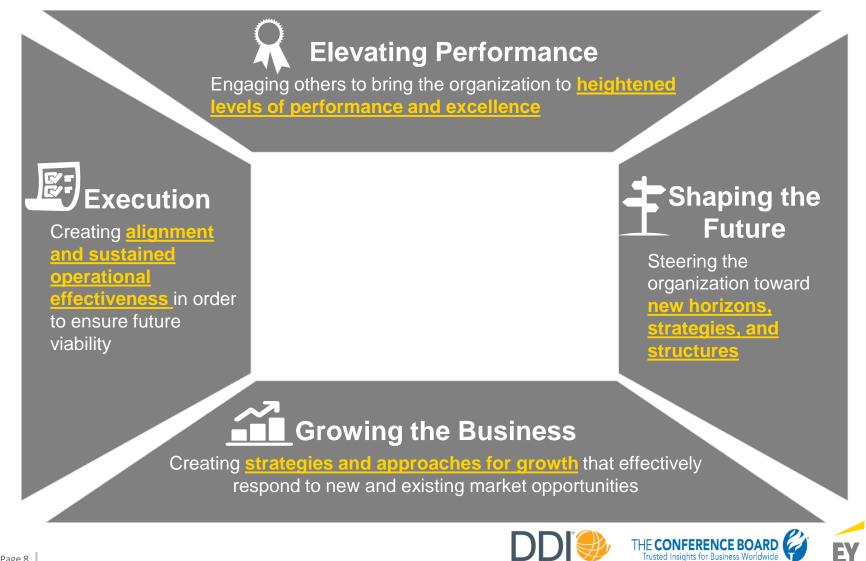


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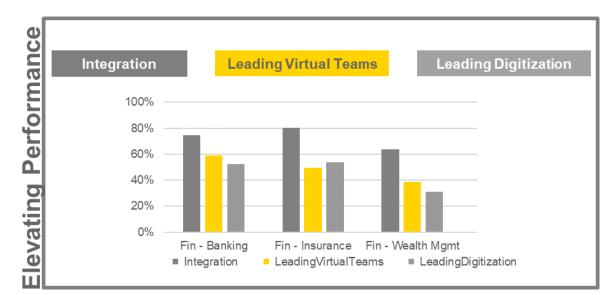




#### **Building leader readiness in the context of your business strategy**

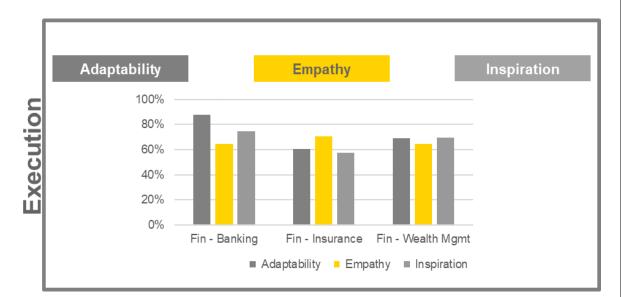


#### Key leader behaviors to enable your business strategy



Putting it into Practice -Leading Digitization Use of organization network analysis technology to understand the productivity, collaboration and work habits of the organization – Allow the organization to address both performance gaps as well as leverage a positive practice across other parts of the organization





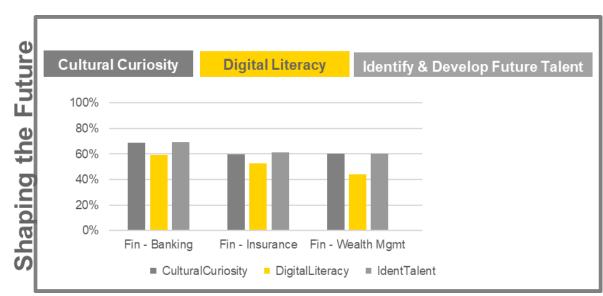
#### Putting it into Practice – Inspiration

Use of culture tools to understand, align and evolve the culture to inspire and motivate talent. Identify what motivates the workforce and who the influencers are to drive behavior change at scale – creating a movement in support of your business strategy





#### Key leader behaviors to enable your business strategy

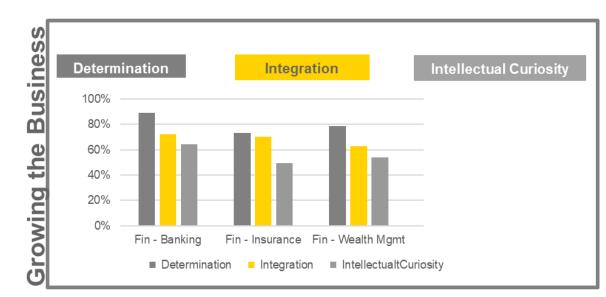


Putting it into Practice – Identify & Develop Future Talent

Use of workforce planning tools that are integrated with broader talent solutions to enable the business to improve workforce management and headcount planning strategies that allow the organization to readily adapt to everchanging business conditions



#### Key leader behaviors to enable your business strategy



#### Putting it into Practice – Integration

Use of cognitive processes to solve business problems, i.e., Agile, Lean and Design Thinking, across the organization – its not just about swimming the "data lake" its getting people from across the organization to solve the business problems in an effective way



# Addressing the leadership readines ap Painting a Cleare

#### What to consider going forward

Don't underestimate the noted behaviors needed to drive leader readiness

Use cross-functional support to enable these behaviors in your organization

Don't go about the changes alone, use the tools and diagnostics in the market to support your leadership readiness efforts

Make sure leaders are clear about the business context in which they're operating in; don't just assume that they'll be able to make the leap based on what's captured in your strategy



# Our Next Global Leadership Forecast webcast: HR's New Role: Are They Up to the Challenge?

#### June 11, 2019, 10AM EST

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#### Speaker



Danny Ferron Principal, Global People Advisory Services Practice *Ernst & Young LLP*  Hosted By:



Trusted Insights for Business Worldwide

Amy Lui Abel, Ph.D. Managing Director, Human Capital *The Conference Board* 







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