

Reducing Chronic Pain at a **Processing Plant**

CPG/Manufacturing case study

Pain at Work

Brian is a 55-year-old Maintenance Tech at a leading food processing company. With over 20 years of chronic knee pain, it was difficult to do his job. All of the climbing, kneeling, lifting, and squatting needed to do his job was aggravating his knee pain. As a result, he resorted to working in awkward positions to try and avoid pain. Brian's doctor told him he had arthritis in his knee. He tried medication and physical therapy, but his pain continued to worsen.

Help From a Friend

Brian's coworker, a participant in the Hinge Health back program, suggested Brian try the knee program. Maggie, his Hinge Health coach helped Brian incorporate exercise therapy into home routine after dinner. He started to notice great improvements in mobility and pain after a few weeks. Before starting the Hinge Health program, he could barely walk downhill. Now pain free, Brian can enjoy hiking and playing with his grandchildren, and confidently kneel, climb, and squat at work.



the last 10 years.

Brian E. Knee program user

Company Profile

Industry: CPG / Manufacturing (Fortune 500)

Covered Lives: 3,900

Musculoskeletal (MSK) Challenges:

- Diverse manufacturing workforce with MSK risk factors such as repetitive motions and heavy lifting
- MSK conditions consistently among top cost drivers

Digital Care Made Simple

Many manufacturing employees lacked smartphones or tech-savviness. Hinge Health made it easy with wearable sensors that worked out of the box without any software to configure. Hinge Health's digital solution delivered all 3 pillars of best-practice back and joint pain care:

- 1. Exercise therapy guided by wearable sensors
- 2. Behavioral health support with 1-on-1 coaching
- 3. A complete educational curriculum



Director of Benefits Leading Food Processing Company

Life-Changing Outcomes

