

Next Generation HR 2022: Realigning HR's Priorities to Deliver Business Impact



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Panelists:



Camilla Andretta

Research Analyst, Human Capital Center, Europe The Conference Board

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Laura Janse

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Marion Devine (Moderator)

Principal Researcher, Human Capital, Europe The Conference Board

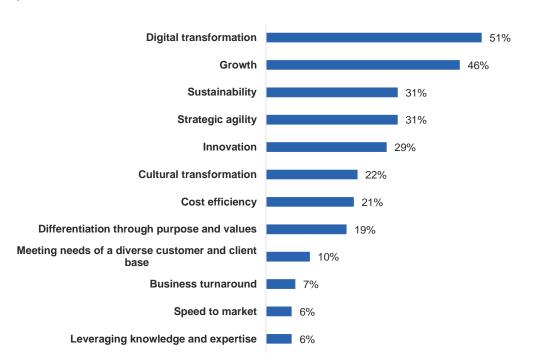
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HR Must Respond to New and Urgent Business Needs

Digital transformation is top business priority

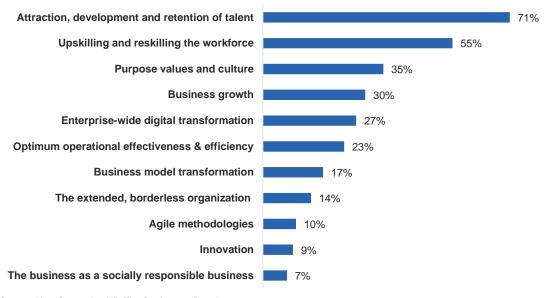
Q: Over the next 2 years, what are your organization's top 3 strategic priorities?



Source: Next Generation HR, The Conference Board, 2022.

Talent is top priority for HR

Q: What are the 3 most important areas that HR can support to create value for your organization?



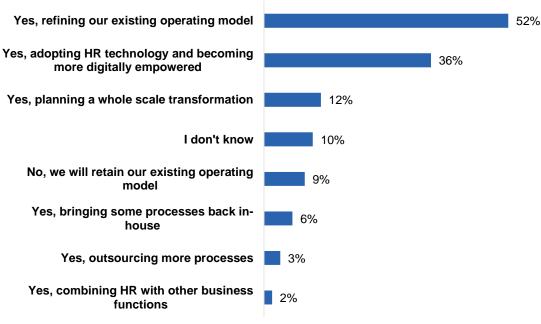
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HR's Operating Model

Evolution rather than revolution

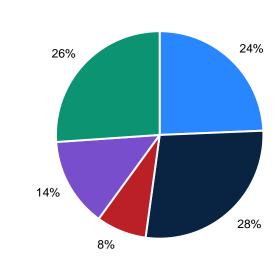
Q: Are you planning to change or transform your HR operating model in the next 2 years?



Source: Next Generation HR, The Conference Board, 2022.

Agile HR is making inroads

Q: If you are considering or have adopted agile methodologies for the HR function, which one of the following applies?



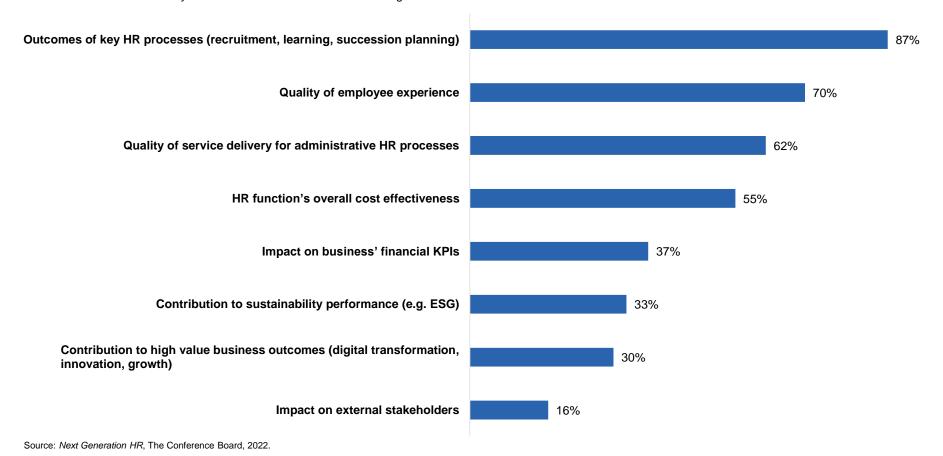
- Experimenting with agile methods to improve/redesign HR processes
- Incorporating agile practices within the existing structures of the HR function
- Creating a dedicated agile HR pool responsible for agile service delivery
- Redesigning the whole HR function creating a new agile-based HR operating model
- We are not considering adopting agile methodologies within the HR function

Source: Next Generation HR, The Conference Board, 2022



Should HR Consider Different Metrics?

Q: Please indicate whether you measure HR activities in the following areas





Skills of HR Leaders: Adaptability and Resilience are Critical

Q: To be better at HR transformation, which are the 5 most important skills/traits/competencies for HR leaders?

2022	2020
➤ Adaptability and resilience (45%)	➤ Strategic thinking (44%)
➤ Change management skills (40%)	➤ Influencing stakeholders (41%)
➤ Driving execution (40%)	➤ Driving execution (37%)
➤ Strategic thinking (39%)	➤ Change management skills (36%)
➤ Data analytics (37%)	➤ Adaptability and resilience (35%)

Source: Next Generation HR, The Conference Board, 2022



Authors



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About The Conference Board Human Capital Center

The Center provides resources and expertise to help HC leaders and their teams navigate and lead their current and future Strategic People Agendas.

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Next Generation HR 2022

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